

Useful contact numbers

Eurostar4agents 08448 224334

Eurostar4agents is a dedicated travel trade helpdesk. They are able to answer all product related questions you may have.

Elgar Helpdesk 08448 220119

Elgar helpdesk are able to assist with any Elgar related questions you may have.

Eurostar Agent Concessions 08448 224888

For all your personal concessionary travel. Rates start from only £59 per person Standard and £119 per person Standard Premier. The rate is applicable for you the agent and up to 3 others. Simply hold your seats in Elgar in BW or HW and call to confirm. (For agents without access to Elgar, bookings can be made via this number. Credit card payments are subject to a £4 fee, but you can avoid this by paying with a debit card.)

Continental Trade 08448 242524

Contact Continental Trade for all agents bookings that cannot be made on GDS (excluding Eurostar Agent concessions).

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EUROSTAR REFERENCE FARE GUIDE

from 13 December 2011



High Speed Europe

[4382/11]

France



LONDON, EBBSFLEET OR ASHFORD TO BRUSSELS OR ANY BELGIAN STATION

Fare name	Booking class of service ELGAR	Booking class of service GDS	BRUSSELS				ANY BELGIAN STATION**				GDS Fare basis Carrier code 9F	Fare conditions
			ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type			ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type				
Business Premier			single return		single return							
Fully-flexible	AF	J	260	430*	AD	ADT	269	448	WM	EWM	J2FFLXOW / J2FFLXRT	Fully exchangeable and fully refundable up to 2 months before and after departure.
Standard Premier			single return		single return							
Semi-flexible	HF	Z	200	355	TL	ETL	209	372	WN	EWN	ZSFOW1 / ZSFRT1	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	HT	I	188	334			196.50	351			ISFOW1 / ISFRT1	
	HW	G	162	288			170.50	305			GSFOW1 / GSFRT1	
Non-flexible	HF	Z	192	340	LR	ELR	200.50	358	WS	EWS	ZNFOW1 / ZNFRT1	Non-exchangeable, non-refundable.
	HT	I	157	279			165.50	296			INFOW1 / INFRT1	
	HW	G	123	219			131.50	236			GNFOW1 / GNFR1	
	HZ	S	107	189			115.50	206			SNFOW1 / SNFR1	
Semi-flexible leisure child	HF	Z	135	239	CH	CHD	135	239	WH	EWH	ZCHOW1 / ZCHRT1	Under 12 years on day of travel. Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	HT	I	110	196			110	196			ICHOW1 / ICHRT1	
	HW	G	86.50	153			86.50	153			GCHOW1 / GCHRT1	
	H2	S	75	132			75	132			SCHOW1 / SCHRT1	

Fare name	Booking class of service ELGAR	Booking class of service GDS	BRUSSELS				ANY BELGIAN STATION**				GDS Fare basis Carrier code 9F	Fare conditions
			ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type			ELGAR GALILEO Pax type	ELGAR Amadeus, Sabre, Worldspan Pax Type				
Standard			single return		single return							
Semi-flexible	BF	Y	179	309	TL	ETL	185	321	WN	EWN	YSFOW / YSFRT	Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	BT	B	163	290			169.50	302			BSFOW / BSFRT	
	BV	H	141	250			147.50	262			HSFOW / HSFRT	
Non-flexible (Saturday night away)	BT	B	-	199	LR	ELR	-	211	WS	EWS	BSXRT	Compulsory Saturday night away. Non-exchangeable, non-refundable.
	BV	H	-	179			-	191			HSXRT	
Non-flexible	BF	Y	-	309	LR	ELR	-	321	WS	EWS	NON GDS	Non-exchangeable, non-refundable.
	BT	B	140	249			146.50	261			BNFOW / BNFRT	
	BV	H	112	199			118.50	211			HNFOU / HNFRT	
	BZ	M	89	159			95.50	171			MNFOW / MNFRT	
	BR	K	73	129			79.50	141			KNFOU / KNFRT	
	BW	N	56	99			62.50	111			NNFOU / NNFRT	
	BX	Q	39	69			45	81			QNFOU / QNFRT	
Non-flexible Standard senior	BX	Q	38	66	SC	SNR	44	78	WL	EWL	QCOW1 / QCDRT1	Over 60 years old on day of travel. Non exchangeable, non-refundable.
Non-flexible Standard youth	BX	Q	38	66	YO	YTH	44	78	WJ	EWJ	QZZOW1 / QZZRT1	Under 26 years old on day of travel. Non exchangeable, non-refundable.
Semi-flexible Standard child	BF	Y	122	217	CH	CHD	122	217	WH	EWH	YCHOWE / YCHRTE	Under 12 years on day of travel. Exchanges: Exchangeable before and up to two months after departure by paying the difference in price with the next available fare in the same class and a fixed fee of £22/€33 per leg. Refunds: Refundable before and up to two months after departure subject to a fixed fee of £22/€33 per person per leg. Restrictions: Refunds for unused legs of a return journey will be the difference between the total price of the booking and the list price of a single journey minus the £22/€33 fixed penalty.
	BT	B	98.50	175			98.50	175			BCHOWE / BCHRTE	
	BV	H	79.50	140			79.50	140			HCHOWE / HCHRTE	
	BZ	M	63	111			63	111			MCHOWE / MCHRTE	
	BR	K	51	90			51	90			KCHOWE / KCHRTE	
	BW	N	39.50	70			39.50	70			NCHOWE / NCHRTE	
	BX	Q	27.50	49			27.50	49			QCHOWE / QCHRTE	

* If you refund an unused leg of a fully refundable return ticket, you will receive the price of the return ticket minus the list price of a single i.e. less than half the original ticket price.
** Fares to Any Belgian Station not bookable through GDS. A maximum stay of 24 hours is permitted in Brussels in each direction.

It is possible to combine Standard Premier and Standard fares of the same fare name and passenger type. All combinations are calculated as a mean average of both available fares. For example, you can book an outward leg Standard fare in BW class (£89) and a return leg Standard Premier fare in HZ class (£189), both have the same passenger type (LR/ELR), the return fare would be £89 + £189 ÷ 2 = £139
All fares are subject to availability. Eurostar™ conditions of carriage apply.

OUR CLASSES OF SERVICE

BUSINESS PREMIER

Our highest level of service that offers the total freedom to work in exclusive, comfortable surroundings. Includes express check-in and business lounge access plus fine food and wine served at your seat.

AT-A-GLANCE

- Dedicated ticket and check-in desks
- 10 minute check-in London, Paris and Brussels
- Dedicated Business Premier carriages
- Power sockets at seat, both UK and European compatible
- Exclusive Business lounge access in London, Paris and Brussels*
- Choice of full service 'at seat' dining and drinks
- 'Express breakfast' option
- Newspapers and magazines on-board
- Taxi booking service available in London, Paris and Brussels

*Also available for carte blanche holders

STANDARD PREMIER

For travellers seeking more from their time on board, Standard Premier offers the freedom to work, think or simply unwind.

AT-A-GLANCE

- Dedicated Standard Premier carriages
- 30 minute check-in
- A light meal and drinks served to your seat
- Complimentary magazines available on board
- Power sockets at seat, both UK and European compatible

STANDARD

All the advantages of high-speed, city-centre to city-centre rail travel – great value.

AT-A-GLANCE

- Excellent value
- 30 minute check-in
- High speed, city-centre to city-centre for convenience
- Bar-buffet serving light meals, snacks and drinks

